PAK TAK LAU

Junior Software Developer

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**SUMMARY**

Highly motivated and detail-oriented Junior Software Developer with a strong foundation in programming principles and practices. Skilled in Java, C#, and Python with experience in web development using HTML, CSS, JavaScript, Angular, and Node.js. Fluent in Cantonese, Mandarin, and English.

**EDUCATION**

**Centennial College, Toronto, Ontario, Canada**

*Major: Software Engineering Technician Diploma*  *Jan 2022 – Apr 2023*

*4.388 GPA*

*• Relevant courses completed: Programming (C#), Java Programming, Web Application Development, Software Systems Design, IT Project Management, Software Development Project, Software Testing and Quality Assurance, Developing UI for Software Devices, Employment Skills*

*• Key Project: Developed user interface for Java application using JavaFX with 95% accuracy in inventory tracking and 50% reduction in inventory errors; Built a web-based survey website using HTML, CSS, JavaScript, Node.js, and Angular, with 90% user satisfaction and 70% increase in surveys created*

**Bachelor of Arts in Business & Management, University of Lincoln, England, United Kingdom**

*Major: Business and Management**Oct 2012 – Sept 2015*

*Honors (2.2)*

*• Relevant courses completed: Business Strategy, Data Analytics for Business, Human Resource Management, Organizational Behavior, Innovation, Creativity and Change, Digital Marketing and E-Commerce, Operations Management •*

*• Achievements: Completed a Leadership Program at the university’s Business School (Gold Tier)*

**WORK EXPERIENCE**

**Virtual Relationship Manager**

*Hang Seng Bank Limited, Hong Kong Nov 2019 – Jul 2021*

* *Built and maintained relationships with new and existing clients while providing high expertise.*
* *Developed and cultivated lucrative relationships with both new and existing clients through effective communication and exemplary interpersonal skills.*
* *Achieved goals for the sale of bank products and services and exceeded performance metrics for customer service.*
* *Worked closely with the loan, and credit card departments to facilitate communication and deliver personalized solutions to customers.*

*Key achievement: Achieved the highest monthly loan sales record in the team with HKD 12 million in borrowings by providing customized loan options and financial advice to high-value customers, resulting in significant increase in loan revenue for the bank.*

**Senior Treasure Relationship Executive**

*DBS Bank Limited, Hong Kong April 2018 – April 2019*

* *Executed securities orders for clients via phon.*
* *Kept clients informed on current market trends in the stock market.*
* *Offered general customer service and banking support to clients.*

*Key achievement: Supported the high-end client to complete the transaction of HKD 50 million in long position and monitor the stock trends for the client.*

**TECHNICAL SKILLS**

• Programming Languages: Java, C#, Python

• Web Development: HTML, CSS, JavaScript, Angular, Node.js, React.js

• Database Management: Oracle SQL, MySQL

• Software Tools: Eclipse, Visual Studio, IntelliJ IDEA

**CERTIFICATIONS**

• Level Up: Advanced SQL – LinkedIn Learning Certificate (June 2023).

• Programming for Everybody: Getting Started with Python – Coursera Certificate from University of Michigan (March 2022).

• Introduction to Front-End Development – Coursera Certificate from Meta (June 2023).